

## BASIC WORDS AND PHRASES

Phrase	Mandarin	Pronunciation*
Hello (to one person)	Nǐn hǎo 您好	Neen how
Hello (to more than one person)	Nǐmen hǎo 你们好	Nee-men how
Welcome	Huānyíng guānglín 欢迎光临	Hwun-ying gwan-ling
Thank you	Xiè xiè 谢谢	Share-share (say quickly)
You're welcome	Búkèqì 不客气	Booker-chi
I'm sorry, excuse me	Duì bù qǐ 对不起	Do-ee boo chee
Please wait a moment	Qǐng děng yíxià 请等一下	Ching dung yeeshar
Can I help you?	Nǐn xūyào bāng máng ma? 您需要帮忙吗?	Nee shu yow bung mang ma
My name is (I am called)...	Wǒjiào... 我叫...	Worjeeow
May I ask, what is your name?	Qǐng wèn nín zěnmē chēnghu? 请问您怎么称呼?	Ching-wen yin juma- chung-hoo (as in hood)

## FRONT OF HOUSE - RESTAURANT/CAFÉ/BAR

Phrase	Mandarin	Pronunciation*
I will be with you in a moment	Wǒ mǎshàng huílái 我马上回来	Wo mar-shung hoo-ee (rhymes with cooee) lay
How many are there in your group?	Nǐmen yǒu duō shǎorén 请稍等我马上为您服务	Nee-mun yo door show (as in shower)-ren

## ACCOMMODATION - FRONT DESK

Phrase	Mandarin	Pronunciation*
Please form a line here	Qǐng páiduì 请排队	Ching pie-doo-ee (as in cooee)

## TOUR OPERATORS AND DRIVERS

Phrase	Mandarin	Pronunciation*
Please sit down	Qǐng zuò xià 请坐下	Ching-jaw-shee-ah
Please slow down	Qǐng màn yídiǎnr 请慢一点儿	Ching my- ee-dee-ah
One person at a time please	Qǐng yí gègèlái 请一个个来	Chinge-ger-lye
How many are there in your group?	Nǐmen yǒu duō shǎorén 请问贵团有多少人?	Nee-mun yo door show (as in shower)-ren
Please fasten your seatbelt	Qǐng jìhǎo ānquándài 请系好安全带	Ching gee-how un-chwen day

*Tourism NT can provide a word document with the above basic phrases for companies to use with their own branding.  
For a copy contact strategy.tourismnt@nt.gov.au*